

## Ship Hill roadworks 464 shuttle/bus diversion - answers to questions raised:

1. Will the minibus be labelled as the 464 replacement service so that it is clear to passengers?

Yes, the shuttle bus will be liveried in TfL fashion and the route number displayed on the vehicle.

2. We assume it will accept Oyster/payment cards etc as the usual bus does?

Thankfully this is a free service, and therefore no payment will be necessary. Passengers wishing to continue their journey via the 464 service will however need to pay as normal when boarding.

3. That the shuttle bus will still pick up children and other passengers on a 'hail and ride' basis along the route as it currently does as the 464 service (School children wait outside their homes on the roadside).

The driver(s) of this service have been made aware of how the current route operates, and they will adhere to the "Hail and Ride" principle along sections of the route. Locations where regular passengers board have in particular been marked out to them.

4. Will Church Hill have temporary lights installed on the tight bend next to the St Mary's Church to ensure vehicles can pass each other at that location?

TfL haven't requested this and it wasn't highlighted when checking the route.

Do bear in mind the vehicle being used is not a full-sized single-decker bus, but a large minibus. I haven't had confirmation of the exact number of seats available, but these are usually 16+ seater vehicles (although wheelchairs, etc. may take up additional space).

We hope this information helps.